

At AlignRx, we understand the pharmacy business inside and out. We know that as a community pharmacy, your survival requires focusing as much on your business operations as patient care and clinical services. **That's why we built eRecon.**

eRecon is the industry's leading claims reconciliation and accounts receivable solution, combining technology with outstanding customer support to help your pharmacy drive operational excellence and boost profitability. Whether you have one pharmacy or several, eRecon gives full visibility into every dollar—so you know what revenue is on hand and what is tied up in the reimbursement process.

Benefits



Heightened Profitability

eRecon helps ensure you're getting correctly reimbursed for every claim and you aren't being shorted due to payor error or oversight.



Improved Efficiency

eRecon takes the bulk of claims reconciliation off your hands, easing administrative burden and freeing you up to concentrate on patient care and clinical services.



Identification of Missing Claims Payments

Our team carefully monitors and evaluates every claim payment. If there is a discrepancy, we contact payors to recover funds that have not been fully paid to you.



Anytime, Anywhere Access

eRecon is a secure, web-based solution that allows you the flexibility to log in at your convenience.



Excellent Customer Support

Our USA-based customer support team is available to provide you with answers, insight, and guidance.

Features

Automated reconciliation of 835 data

and claims data lets you monitor claims that are unpaid, underpaid, and/or recouped.

Hand-reconciliation of paper remits

is completed as needed by our team.

Tracking Maximum Fair Price claims

and associated manufacturer rebates heightens transparency and streamlines accounting workflows.

Chase service tracks missing payments.

Transactional-level detail offers visibility into PBM behavior and transaction-level cash flow.

Monthly accounting reports of paid claims can be used for tax and auditing purposes, with the option to aggregate multiple pharmacies.

Accounts receivable screen shows up-to-date claim transactions and detailed aging reports.

Check register provides clear insight into reconciled deposits helping confirm third-party payments have reached your bank account.

Provider-level adjustment reporting details PBM fees and adjustments.

Learn more or schedule a demo.

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